### 6. MISCELLANEOUS SERVICES

#### 6.1 Reserved for Future Use

#### 6.2 Additional Labor

Additional Labor is that labor requested by the customer on a given FIA and agreed to by the Telephone Company as set forth in (A) through (F) following. The Telephone Company will notify the customer that Additional Labor charges as set forth in (G) following will apply before any Additional Labor is undertaken. Additional Labor charges will also apply if the requirement for the Additional Labor is the fault of the customer or parties on whose behalf it acts.

(D)

(D)

## (A) Overtime Installation

Overtime installation is that Telephone Company installation effort outside the business day. Overtime rates will apply anytime outside the business day and all day Saturday. Premium time rates will apply all day Sunday and on all Telephone Company approved holidays. For applicable holidays in each jurisdiction contact Issuing Carrier identified on Title Pages 2 and 3 preceding.

### (B) Overtime Repair

Overtime repair is Telephone Company repair which could have been performed during the normal business day, but that is delayed at the specific request of the customer to a later time period which is outside the normal business day or to a weekend day or holiday. The request will result in the application of overtime rates anytime outside the business day and all day Saturday. Premium time rates will apply on Sunday and Telephone Company approved holidays. These rates, as set forth in Section 6.2 following, will only apply when there is a delay of repair at the request of the customer to the time periods stated above.

#### (C) Additional Installation Testing

Additional installation testing is that testing performed by the Telephone Company at the time of installation which is in addition to normal pre service and acceptance testing.

Issued: October 31, 2018 Effective: November 1, 2018

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.2 <u>Additional Labor</u> (Cont'd)

#### (D) Standby

Standby includes all time in excess of one half (1/2) hour during which Telephone Company personnel are available to make coordinated tests on a given FIA. The standby charge applies only when Telephone Company personnel must wait more than 30 minutes beyond a prearranged, mutually agreed appointment time. Standby charges will cease when testing begins, or when Telephone Company personnel are released from the standby requirement, or when testing is rescheduled for a later date or time. Charges will not be applicable if Telephone Company personnel cause the delay.

## (E) Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance, or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company.

#### (F) Other Labor

Other labor is that additional labor not included in (A) through (E) preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this Tariff.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.2 <u>Additional Labor</u> (Cont'd)

## (G) Charges for Additional Labor

- (1) The charges for additional labor are as follows:
  - Additional Cooperative Acceptance Testing Special
  - Additional Cooperative Testing Switched
  - Maintenance of Service (see Section 6.3)
  - Nonscheduled Testing Special
  - Nonscheduled Testing Switched
  - Other Labor (see Section 6.2(F))
  - Testing and Maintenance with Other Telephone Companies (see Section 6.2(E))

Ba		<u>· Periods</u> ss Day, Per Technician	
	Half Hour	Each Additional Half Hour	
	ion Thereof	or Fraction Thereof	
•	\$150.00 \$150.00	\$150.00 \$150.00	(T) (T) (N)
All Other Services	\$150.00	\$150.00	(T)
Florida Special Access Price Cap Price Bands A, B and C All Other Services	\$150.00 \$150.00 \$150.00	\$150.00 \$150.00 \$150.00	(T) (T) (N) (T)
Texas Special Access Price Cap Price Bands A, B and C	\$150.00 \$150.00	\$150.00 \$150.00	(T) (T) (N) (T)
All Other Services	\$150.00	\$150.00	

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.2 <u>Additional Labor</u> (Cont'd)
  - (G) Charges for Additional Labor (Cont'd)
    - (1) The charges for additional labor are as follows: (Cont'd)

Overtime		<u>or Periods</u> tusiness Day, Per Technician*	(M)
First I	Half Hour ion Thereof	Each Additional Half Hour or Fraction Thereof	
California Special Access Price Cap Price Bands A, B and C All Other Services	\$200.00 \$200.00 \$200.00	\$200.00 \$200.00 \$200.00	
Florida Special Access Price Cap Price Bands A, B and C All Other Services	\$200.00 \$200.00 \$200.00	\$200.00 \$200.00 \$200.00	
Texas Special Access Price Cap Price Bands A, B and C All Other Services	\$200.00 \$200.00 \$200.00	\$200.00 \$200.00 \$200.00	(M)

<sup>\*</sup> A call out of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours.

Certain material on this page formerly appeared on Page 6-3.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.2 <u>Additional Labor</u> (Cont'd)
  - (G) Charges for Additional Labor (Cont'd)
    - (1) The charges for additional labor are as follows: (Cont'd)

Premium T		<u>r Periods</u> Business Day, Per Technician*	(M)
	Half Hour	Each Additional Half Hour	(101)
	tion Thereof	or Fraction Thereof	
California Special Access			
Price Cap	\$250.00	\$250.00	
Price Bands A, B and C	\$250.00	\$250.00	
All Other Services	\$250.00	\$250.00	
Florida Special Access Price Cap Price Bands A, B and C All Other Services	\$250.00 \$250.00 \$250.00	\$250.00 \$250.00 \$250.00	
Texas Special Access Price Cap Price Bands A, B and C All Other Services	\$250.00 \$250.00 \$250.00	\$250.00 \$250.00 \$250.00	(M)

<sup>\*</sup> A call out of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours.

Material on this page formerly appeared on Page 6-3.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.2 <u>Additional Labor</u> (Cont'd)

- (G) Charges for Additional Labor (Cont'd)
  - (2) The charges for additional labor are as follows:
    - Additional Installation Testing (see Section 6.2(C))
    - Overtime Installation (see Section 6.2(A))
    - Overtime Repair (see Section 6.2 (B))

### **Labor Periods**

Basic Time, Business Day, Per Technician				
		lalf Hour	Each Additional Half Hour	
Jurisdiction	or Fraction	on Thereof	or Fraction Thereof	
California Special Access Price Cap Price Bands A, E	3 and C	\$32.45 \$32.45	\$21.64 \$21.64	(T) (T) (N)
All Other Services		\$32.45	\$21.64	(T)
Florida Special Access Price Cap Price Bands A, E All Other Services		\$23.99 \$23.99 \$23.99	\$15.99 \$15.99 \$15.99	(T) (T) (N) (T)
Texas Special Access Price Cap Price Bands A, E All Other Services		\$30.81 \$30.81 \$30.81	\$20.54 \$20.54 \$20.54	(T) (T) (N) (T)

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.2 <u>Additional Labor</u> (Cont'd)
  - (G) Charges for Additional Labor (Cont'd)
    - (2) The charges for additional labor are as follows: (Cont'd)

Over		or Periods	/NA)
•	rst Half Hour	Business Day, Per Technician* Each Additional Half Hour	(M)
	action Thereof	or Fraction Thereof	
California Special Access Price Cap	\$100.00	\$75.00	
Price Bands A, B and	C \$100.00	\$75.00	
All Other Services	\$100.00	\$75.00	
Florida Special Access Price Cap Price Bands A, B and All Other Services	\$100.00 C \$100.00 \$100.00	\$75.00 \$75.00 \$75.00	
Texas Special Access Price Cap	\$100.00	\$75.00 \$75.00	
Price Bands A, B and All Other Services	C \$100.00 \$100.00	\$75.00 \$75.00	(M)
All Other Oct vices	ψ100.00	Ψ10.00	(141)

Material on this page formerly appeared on Page 6-4.

<sup>\*</sup> A call out of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.2 <u>Additional Labor</u> (Cont'd)
  - (G) Charges for Additional Labor (Cont'd)
    - (2) The charges for additional labor are as follows: (Cont'd)

-		-	_	_				
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Premiu	um Time, Outside the	Business Day, Per Technician*	(M)
I	First Half Hour	Each Additional Half Hour	i I
Jurisdiction <u>or</u>	Fraction Thereof	or Fraction Thereof	
California			
Special Access			
Price Cap	\$150.00	\$125.00	
Price Bands A, B ar	nd C \$150.00	\$125.00	
All Other Services	\$150.00	\$125.00	
Florida			
Special Access			
Price Cap	\$150.00	\$125.00	
Price Bands A, B ar	nd C \$150.00	\$125.00	
All Other Services	\$150.00	\$125.00	
Texas			
Special Access			
Price Cap	\$150.00	\$125.00	
Price Bands A, B ar	nd C \$150.00	\$125.00	
All Other Services	\$150.00	\$125.00	(M)

Material on this page formerly appeared on Page 6-4.

<sup>\*</sup> A call out of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours.

#### 6. MISCELLANEOUS SERVICES (Cont'd)

- 6.2 Additional Labor (Cont'd)
  - (G) Charges for Additional Labor (Cont'd)

- (3) The charges for additional labor are as follows:
  - Standby (see Section 6.2(D))

		<u>r Periods</u> ss Day, Per Technician	
F	irst Half Hour	Each Additional Half Hour	
	Fraction Thereof	or Fraction Thereof	
California Special Access Price Cap Price Bands A, B and All Other Services	none d C none none	\$60.00 \$60.00 \$60.00	(T) (T) (N) (T)
Florida Special Access Price Cap	none	\$60.00	(T)
Price Cap Price Bands A, B and All Other Services		\$60.00 \$60.00 \$60.00	(1) (N) (T)
_	none	φου.ου	(1)
Texas Special Access Price Cap Price Bands A, B and All Other Services	none d C none none	\$60.00 \$60.00 \$60.00	(T) (T) (N) (T)

Issued: November 6, 2017 Effective: November 21, 2017

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.2 <u>Additional Labor</u> (Cont'd)
  - (G) Charges for Additional Labor (Cont'd)
    - (3) The charges for additional labor are as follows: (Cont'd)
      - Standby (see Section 6.2(D))

		<u>Lab</u>	or Periods	
	Overtime,	Outside the B	<u>susiness Day, Per Technician*</u>	
	First H	alf Hour	Each Additional Half Hour	
Jurisdiction	or Fraction	on Thereof	or Fraction Thereof	
California Special Access Price Cap Price Bands A, All Other Service		none none none	\$70.00 \$70.00 \$70.00	(M)
Florida Special Access Price Cap Price Bands A, All Other Service		none none none	\$70.00 \$70.00 \$70.00	
Texas Special Access Price Cap Price Bands A, All Other Service		none none	\$70.00 \$70.00 \$70.00	(M)

Material on this page formerly appeared on Page 6-5.

<sup>\*</sup> A call out of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.2 <u>Additional Labor</u> (Cont'd)
  - (G) Charges for Additional Labor (Cont'd)
    - (3) The charges for additional labor are as follows: (Cont'd)
      - Standby (see Section 6.2(D))

			<u>Labor Periods</u>	
	Premium Ti	me, Outside the	<u>e Business Day, Per Technician*</u>	
	First I	Half Hour	Each Additional Half Hour	
Jurisdiction	<u>or Fract</u>	<u>ion Thereof</u>	or Fraction Thereof	
California Special Access Price Cap	<b>:</b>	none	\$80.00	(M)
Price Bands	Δ B and C	none	\$80.00	
All Other Service		none	\$80.00	
All Other Service	.63	HOHE	ψου.υυ	
Florida Special Access	<b>;</b>			
Price Cap		none	\$80.00	
Price Bands	A, B and C	none	\$80.00	
All Other Service	ces	none	\$80.00	
Texas Special Access Price Cap	;	none	\$80.00	
Price Bands	Δ B and C	none	\$80.00	
All Other Service		none	\$80.00	(M)
VII OTHEL DELAI	563	HOHE	ψου.ου	(141)

Material on this page formerly appeared on Page 6-5.

<sup>\*</sup> A call out of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.3 <u>Maintenance of Service Charge</u>

- (A) When a customer reports trouble to the Telephone Company for clearance, the customer shall be responsible for payment of a Maintenance of Service Charge when Telephone Company personnel are dispatched to the customer's location and no trouble is found in the Telephone Company's facilities. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
  - In this case, or in (B) following, no credit allowance will be applicable for the interruption involved, unless the trouble is found in the Telephone Company's facilities.
- (B) The customer shall be responsible for payment of a Maintenance of Service Charge when the Telephone Company dispatches personnel to the customer's location and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.
- (C) The Maintenance of Service Charge time period will begin when Telephone Company personnel are dispatched. This will only include the actual time required to reach the customer's location and perform an investigation. The time period will end when the investigation is finished. The labor charge as set forth in 6.2 (G) preceding will apply to Maintenance of Service at the appropriate Basic, Overtime or Premium rate. These charges apply whether the trouble is in the equipment of communications systems provided by other than the Telephone Company, or in detariffed CPE provided by the Telephone Company.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

#### 6.4 <u>Telecommunications Service Priority (TSP) System</u>

## (A) Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes both Switched and Special FIA and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

The Telephone Company currently has Special Access circuits classified as RP (Restoration Priority). These facilities were offered under part 64.401, Subpart D, Appendix A of the FCC Rules and Regulations prior to the revisions released November 17, 1988 under GEN. Docket No. 87 505 (FCC 88 341). These facilities will maintain their RP designation and priority treatment until either converted by the customer to the TSP System, or until March 10, 1993, whichever occurs first.

All FIA that can be identified by a unique circuit identifier can be provisioned for NSEP service by the Telephone Company.

The rates and charges associated with a customer subscribing to the TSP System are as specified in Section 6.4(G).

# (B) Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for NSEP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order (ASR) to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per ASR basis, consists of a 12 character field consisting of a nine character control ID followed by a dash and a two character field specifying the priority level assignment. Its structure is as follows:

# TSPxxxxxn yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.4 <u>Telecommunications Service Priority (TSP) System</u> (Cont'd)

## (C) Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for NSEP, the customer may elect to invoke NSEP Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 or 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date. Rates and charges associated with "E" provisioning are as specified in Section 6.4(G)(2)(a).

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Company will adjust its available resources to meet the customer's requested due date. Rates and charges associated with invoking this priority treatment are specified in Section 6.4(G)(2)(b). The value "0" implies no provisioning priority.

# (D) Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2 or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

6.4 <u>Telecommunications Service Priority (TSP) System</u> (Cont'd)

## (E) Obligations of the Customer

- (1) In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.
- (2) The TSP System service customer must also be the customer for the FIA with which TSP service is associated. Only the customer or its authorized agent as indicated in a letter of agency on file with the Telephone Company is allowed to order TSP System service.
- (3) All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.
- (4) In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the NSEP service.
- (5) The Telephone Company will attempt to notify the customer of expected charges. The customer when invoking NSEP Treatment, recognizes that quoting charges and obtaining permission beforehand may not be practicable and may cause unnecessary delays and, as a result, grants the Telephone Company the right to quote and bill charges after provisioning of the service.
- (6) During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order (ASR) to the Telephone Company within two working days following the verbal request. If the written order (ASR) is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.
- (7) The customer must request and justify revalidation of all priority level assignments at least every three years.
- (8) Additionally, the NCS Manual M 3 1 1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", prescribes specific conditions which warrant NSEP Treatment and related procedures.

- 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)
  - 6.4 <u>Telecommunications Service Priority (TSP) System</u> (Cont'd)
    - (F) Obligations of the Telephone Company
      - (1) The Telephone Company will allocate resources to ensure best efforts to provide NSEP services by the time required.
      - (2) The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

Restore NSEP services assigned restoration priority 1 Provision Emergency (E) NSEP services Restore NSEP services assigned restoration priority 2, 3, 4 or 5 Provision NSEP services assigned provisioning priority 1, 2, 3, 4 or 5.

- (3) The Telephone Company will work cooperatively with other providers of NSEP service when only a portion is provided by the Telephone Company to ensure "end to end" service.
- (4) Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook H 3 1 2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook".

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.4 <u>Telecommunications Service Priority (TSP) System</u> (Cont'd)

#### (G) Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

# (1) Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) specified in Section 6.4(G)(4) which applies when a FIA is ordered with provisioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels.

## (2) Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

# (a) Emergency Provisioning

The Telephone company will take immediate action to provide the requested service at the earliest possible date. The rates and charges for Special Construction as set forth in Section 3.1.3 preceding may apply.

#### (b) Essential Provisioning

The Telephone Company will adjust its available resources to meet the customers requested due date. The rates and charges will apply as set forth in Section 3.2.2(E).

#### (3) Restoration Priority

Restoration Priority is a monthly rate per circuit for the ongoing administration and maintenance of the TSP System. rates are specified in Section 6.4(G)(5).

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.4 <u>Telecommunications Service Priority (TSP) System</u> (Cont'd)
  - (G) Rates and Charges (Cont'd)
    - (4) Establishment of TSP System Service Charge

Jurisdiction	Nonrecurring Charge Per Circuit
California	\$14.50
Florida	14.50
Texas	14.50

# (4) Restoration Priority Rates

Jurisdiction	Monthly Rates <u>Per Circuit</u>
California	\$4.90
Florida	4.90
Texas	4.90

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.5 <u>Presubscription</u>

Presubscription is an arrangement whereby an end user may select an IC to place interstate MTS/MTS type calls without the 101XXXX access code. Presubscription also applies to agents of Pay Telephone service whereby the agent may select an IC to place interstate calls without dialing the 101XXXX access code. This IC is referred to as the end user's or agent's Primary Interexchange Carrier (PIC).

- (A) Reserved for Future Use
- (B) Reserved for Future Use
- (C) Reserved for Future Use
- (D) Reserved for Future Use
- (E) Reserved for Future Use

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.5 <u>Presubscription</u> (Cont'd)

## (F) PIC Charge Application

Notification of a change in a PIC may be coordinated by the end user, end user agent or reseller with either the IC selected or the Telephone Company.

New end users or Payphone Service Providers who subscribe to service, including an existing customer who orders an additional line, will be asked to select a preferred carrier when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon a carrier at the time, the customer will have 30 days following completion of the service request to make a preferred carrier choice without charge. In the interim, the customer will be assigned a PIC NONE and will have to dial an access code to make interLATA or intraLATA toll calls. The free selection period available to new end users or Payphone Service Providers is the period within thirty days of installation of the new service.

Initial free selections available to new end users or Payphone Service Providers are:

- (a) Designate a carrier as their preferred carrier thereby requiring no access code to access that carrier's service. Other carriers are accessed by dialing 101XXXX or other required codes.
- (b) Choose no carrier as a preferred carrier thus requiring 101xxxx code dialing to access all carriers. This choice can be made by directly contacting the Telephone Company. In addition, new end users or Payphone Service Providers that do not select a preferred carrier will be assigned as PIC-NONE.

Following a new end user's or Payphone Service Provider's initial free selection, any subsequent selection is subject to a nonrecurring charge as set forth in 6.5(M) following.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.5 <u>Presubscription</u> (Cont'd)

## (G) <u>Unauthorized Primary Interexchange Carrier Change</u>

An Unauthorized Primary Interexchange Carrier Change is a change in the preferred interLATA IC that the end user or Pay Telephone Service Provider denies authorizing.

If an end user or Pay Telephone Service Provider denies authorizing a change in interLATA IC as submitted by the alleged unauthorized IC, the alleged unauthorized IC will be assessed the Primary Interexchange Carrier Charge as specified in 6.5(M)for:

- Changing the end user or Pay Telephone Service Provider to the disputed IC, and
- Placing the end user or Pay Telephone Service Provider on their previous IC network or the IC network of their choice.

In accordance with the Federal Communications Commission's Slamming Liability Rules in CC Docket 94-129, if an alleged unauthorized carrier is ultimately exonerated of liability, the alleged unauthorized IC is entitled to receive full payment from the end user or Pay Telephone Service Provider for all services provided. In such situations, any Primary Interexchange Carrier Charges assessed against the alleged unauthorized IC by the Telephone Company are subject to rebilling to the end user or Pay Telephone Service Provider by the alleged unauthorized IC.

#### (H) Multi party End Users

Multi party end users may access the IC of their choice by dialing the appropriate 101XXXX carrier identification code. In certain suitably equipped end offices two party customers may subscribe to the IC of their choice.

# (I) Reserved for Future Use

# (J) Liability of the Telephone Company

If through the fault of the Telephone Company, the end user, end user agent or reseller is not subscribed to its chosen PIC, the nonrecurring charges in 6.5(M) do not apply to reassign the end user, end user agent or reseller to his chosen PIC.

## (K) Reserved for Future Use

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.5 <u>Presubscription</u> (Cont'd)

## (L) IC Desired Due Date (ICDDD) for PIC Installation

An IC may request a desired due date for PIC installation for a specific, single end user, end user agent or reseller acting on behalf of an end user. This ICDDD is a mutually agreed upon negotiated due date, determined to be between 3 and 45 business days from the date of receipt of the order. The IC must coordinate the ICDDD with the Telephone Company prior to sending in the first order.

The Nonrecurring Charge for Primary Interexchange Carrier, as set forth in 6.5(M), applies to each line converted to the IC requesting ICDDD. This charge will be billed to the IC's end user customer.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.5 <u>Presubscription</u> (Cont'd)
  - (M) Nonrecurring Charge for Changing Primary Interexchange Carrier (PIC)
    - (1) A nonrecurring charge, as set forth in (2) following, to process a change in Presubscription is bifurcated into four (4) separate nonrecurring charges and applies as follows:
      - (a) A nonrecurring charge, as set forth in (2)(a)(1.) following, applies when the request to change Presubscription is submitted through electronic methods without a request to change the intraLATA primary interexchange carrier (LPIC) on the same line and on the same order.
      - (b) A nonrecurring charge, as set forth in (2)(a)(2.) following, applies when the request to change Presubscription is submitted through manual methods without a request to change the intraLATA primary interexchange carrier (LPIC) on the same line and on the same order.
      - (c) A nonrecurring charge, as set forth in (2)(b)(1.) following, applies when the request to change Presubscription is submitted through electronic methods together with a request to change the LPIC on the same line and on the same order.
      - (d) A nonrecurring charge, as set forth in (2)(b)(2.) following, applies when the request to change Presubscription is submitted through manual methods together with a request to change the LPIC on the same line and on the same order.

As used above, manual methods are (i) personal interaction between a customer, or a person acting on behalf of a customer, and a Telephone Company employee; and (ii) any facsimile or written submissions from a customer, or a person acting on behalf of a customer, to a Telephone Company service center. Electronic methods shall include all other methods. If a request utilizing an electronic method results in manual processing, the electronic nonrecurring charge shall apply upon completion of the request. For orders submitted electronically through customer account record exchange (CARE) transactions, a change to both the PIC and LPIC on the same line will be considered to be on the same order if it is submitted in a single care record for that line.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

## 6.5 <u>Presubscription</u> (Cont'd)

- (M) Nonrecurring Charge for Changing Primary Interexchange Carrier (PIC) (Cont'd)
  - (2) The charge for a change in Presubscription \*
    - per Telephone Exchange Service, Line, Trunk, or Pay Telephone

		<u>Rate</u>	
(a)	When Presubscription change is requested without an LPIC change request on the same line and on the same order:		
	(1.) Electronically requested Presubscription	\$1.25	
	(2.) Manually requested Presubscription	5.50	
(b)	When Presubscription change is requested together with an LPIC change request on the same line and on the same order:		
	(1.) Electronically requested Presubscription	0.63	
	(2.) Manually requested Presubscription	2.75	

#### (N) IC CIC Consolidation

IC requests to consolidate multiple CICs (Carrier Identification Codes) will be subject to a Change in Presubscription charge as set forth in 6.5(M) preceding. Requests for an IC CIC Consolidation must be provided to the Telephone Company in writing, but no ASR charge is applicable for this request. The Telephone Company will negotiate a due date for an IC CIC Consolidation with the IC. It is the sole responsibility of the IC to notify affected end users of the change.

\* Where these charges are applicable to a subscriber or end user under this tariff, except as set forth in 6.5(P)(1)(b) following, a carrier may make arrangements with the Telephone Company to pay these charges on behalf of the subscriber or end user.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.5 <u>Presubscription</u> (Cont'd)

#### (O) PIC NONE

When an end user does not want to be presubscribed to any carrier, or when a carrier submits a request to remove their PIC from an end user's line, the end user will be required to dial 101XXXX or other access code (i.e., 950-XXXX) for all calls to all carriers. This line condition, designated PIC NONE, is considered a PIC change for purposes of administering the rates contained in this tariff. PIC NONE changes can only be made by the end user or by the carrier to whom the end user's line is presubscribed.

# (1) End User Presubscription Charges – PIC NONE

Presubscription Charges, as described in 6.5(M) preceding, will apply to the end user as follows:

- (a) When an end user submits a request to the Telephone Company to remove the PIC from the end user's line, the applicable nonrecurring charge set forth in 6.5(M) preceding applies to the end user.
- (b) When a carrier submits a request to the Telephone Company on behalf of the end user to remove the carrier as the end user's PIC, the carrier must inform the Telephone Company that the end user desires to have no PIC. In such cases, the applicable nonrecurring charge set forth in 6.5(M) preceding applies to the end user.
- (c) For 6.5(P)(1)(b) preceding, the Telephone Company will verify that the end user's line is currently presubscribed to the carrier submitting the request. If the end user's line is currently presubscribed to the carrier submitting the request, then the Telephone Company will remove such carrier's PIC from the line thereby changing the end user's line PIC designation to PIC NONE.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.5 <u>Presubscription</u> (Cont'd)
  - (O) PIC NONE (Cont'd)
    - (2) Carrier Presubscription Charges PIC NONE

Presubscription Charges, as described in 6.5(M) preceding, will apply to the carrier as follows:

- (a) When a carrier submits a request to the Telephone Company on its own behalf to remove its PIC from an end user's line, the applicable nonrecurring charge set forth in 6.5(M) preceding applies to the carrier.
- (b) For 6.5(P)(2)(a) preceding, the Telephone Company will verify that the end user's line is currently presubscribed to the carrier submitting the request. If the end user's line is currently presubscribed to the carrier submitting the request, then the Telephone Company will remove such carrier's PIC from the line thereby changing the end user's line PIC designation to PIC NONE.

The Telephone Company is not liable for any dispute of the change in PIC selection to PIC NONE resulting from a carrier's notification to the Telephone Company.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.6 Additional Testing

The Telephone Company will perform acceptance testing as specified in 4.2.7 and 5.1.5 preceding to insure that FIA ordered by the customer are functioning properly, prior to turning over such FIA to the customer. In addition, the Telephone Company will perform ongoing tests as specified in 4.2.1 and 4.2.2 preceding to assure the continued satisfactory performance of Switched Access Services ordered by the customer.

Testing offered under this section of the tariff is in addition to those tests described above and will be provided, when requested by the customer, at an additional charge.

Testing is provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in 6.6(A)(5) and 6.6(B)(2) following, to allow a customer to request Telephone Company personnel to perform testing at the customer designated location or the end user premises.

Additional testing is provided on a scheduled or nonscheduled basis. Scheduled testing shall be performed on a predetermined time basis to allow for cost efficient utilization of Telephone Company and customer resources. Scheduled testing should be based on a one year period. Nonscheduled tests are performed by the Telephone Company on a request by request basis, not in conjunction with any fixed schedule.

The offering of testing under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), (B), and (C) following.

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.6 Additional Testing (Cont'd)

#### (A) Switched Access Testing

Testing for Switched Access is comprised of (a) tests which are performed during the installation of Switched Access (i.e., acceptance tests) and (b) tests which are performed after acceptance of such Switched Access by a customer (I.e., in-service tests).

These tests are performed on a scheduled or nonscheduled basis, and may be conducted on an automatic, cooperative, or manual basis, as defined in (1), (2), (3), (4), (5) following.

## (1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access involves the Telephone Company provision of a technician at its office(s) and the customer provision of a technician at it CDL, with suitable test equipment to perform the required test.

Additional Cooperative Acceptance Testing may apply when the customer requests additional tests not specified in 4.2.7. The labor charges as set forth in 6.2(G) will apply to Additional Cooperative Acceptance Testing at the Appropriate Basic, Overtime, or Premium rate.

## (2) Automatic Scheduled Testing

Automatic Scheduled Testing (AST) of FGB, FGC, FGD, BSA-B, BSA-C, BSA-D and SAC Access Service, is provided, as specified in 4.2.1 and 4.2.2 and 4.2.2, where the customer providers or their functional equivalent. AST charges will apply when such testing is requested on more frequent basis than is provided for in accordance with the Telephone Company's Central Office Maintenance Planning System (COMPS). The customer may specify a more frequent schedule of tests at least sixty days prior to the start of the prescribed schedule. Trunks from a Telephone Company digital switch, to a customer digital switch, utilizing digital facilities, are excluded from mandatory routine testing. The rates, as set forth in 6.6(C)(1), will apply to additional AST.

The Telephone Company will provide a monthly AST report that lists the trunks within each Central Office access group that failed to meet established requirements. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as occurs basis. A monthly report that lists the test results will be provided to the customer.

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

## 6.6 Additional Testing (Cont'd)

#### (A) Switched Access Testing (Cont'd)

## (3) Additional Cooperative Scheduled Testing

Additional Cooperative Scheduled Testing (ACST) of FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C, BSA-D, and SAC Access Service occurs when the Telephone Company provides a technician at its office(s) and the customer provides a technician at its customer designated location, with suitable test equipment to perform the required tests. ACST charges will apply when loss/noise/balance testing or gain slope testing is requested on a more frequent basis than is provided for in accordance with the Telephone Company's Central Office Maintenance Planning System (COMPS). ACST charges also apply when additional tests are requested for FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C, BSA-D, and SAC Access Service that are not specified in 4.2.1 and 4.2.2, respectively. The customer may specify a more frequent schedule of tests sixty days prior to the start of the prescribed schedule. The rates, as set forth in 6.6(C)(2), will apply for additional ACST.

The Telephone Company will provide, on a quarterly basis, an ACST report that lists the test results and the number of trunks that passed or failed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as occurs basis.

# (4) Additional Manual Scheduled Testing

Additional Manual Scheduled Testing (AMST) of FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C, BSA-D or SAC Access Service occurs when the Telephone Company provides a technician at its office(s) and at the customer designated location. AMST charges will apply when loss/noise/balance testing or gain slope testing is requested on a more frequent basis than is provided for in accordance with the Telephone Company's Central Office Maintenance Planning System (COMPS). AMST charges also apply when additional tests are requested for FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C, BSA-D, or SAC Access Service that are not specified in 4.2.1 and 4.2.2, respectively. The customer may specify a more frequent schedule of tests sixty days prior to the start of the prescribed schedule. The rates as set forth in 6.6(C)(3) following will apply to additional AMST.

The Telephone Company will provide, on a quarterly basis, an AMST report that lists the test results and the number of trunks that passed or failed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as occurs basis.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.6 Additional Testing (Cont'd)

#### (A) Switched Access Testing (Cont'd)

## (5) Nonscheduled Testing

Nonscheduled Testing (NST) will be performed "on demand" which results in the measurement of Switched Access. NST charges will apply only when testing is requested more frequently than is provided for in accordance with COMPS, or when a specific test is requested that is not normally performed. Tests for Switched Access which are normally performed are contained in 4.2.1 and 4.2.2. Nonscheduled Testing (NST) of Switched Access may consist of the following testing arrangements:

the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent (automatic testing), or

the Telephone Company provides a technician at its office(s) and the customer provides a technician at its customer designated location with suitable test equipment to perform the required tests (cooperative testing), or

the Telephone Company provides a technician at its office(s), and at the customer designated location or end user premises with suitable test equipment to perform the required tests (manual testing).

Nonscheduled Tests may consist of any tests which the customer may require. The rates as set forth in 6.5(C)(1) following will apply to Nonscheduled Automatic Testing. The labor as set forth in 6.2(G) preceding will apply to Nonscheduled Cooperative and Manual FIA Testing at the appropriate Basic, Overtime, or premium rate.

If nonscheduled tests are required and trouble is found in the Telephone Company facilities, chares for testing the Telephone Company facilities will not apply. If, however, trouble is found in the customer equipment, charges as set forth in 6.6(C)(!) following and labor charges as set forth in 6.2(G) preceding are applicable.

- 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)
  - 6.6 Additional Testing (Cont'd)
    - (A) Switched Access Testing (Cont'd)
      - (6) Obligations of the Customer
        - (a) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AST as set forth in 6.6(A)(2) preceding or NST as set forth in 6.6(A)(5) preceding.
        - (b) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.6 Additional Testing (Cont'd)

#### (B) Special Access Testing

The Telephone Company will, at the request of a customer, provide assistance in performing specific tests requested by the customer, however, the Telephone Company will only perform maintenance testing for its facilities within the LATA.

# (1) Additional Cooperative Acceptance Testing

When a customer provides a technician at its customer designated location or at the end user premises, with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing (ACAT). The labor charges as set forth in 6.2(G) preceding will apply to ACAT at the appropriate Basic, Overtime, or Premium rate.

Additional Cooperative Acceptance Testing charges will apply when the customer requests tests which are not required to meet the transmission performance parameters as set forth in the GTE Technical Interface Reference Manual.

#### (2) Nonscheduled Testing

When a customer provides a technician at its customer designated location or at the end user premises, with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office (cooperative testing) for the purpose of conducting Nonscheduled Testing (NST). Nonscheduled testing may consist of any test (e.g., loss, noise, slope, envelope delay, etc.) which the customer may request. If such testing indicates trouble in Telephone Company facilities, then the customer will not be charged. NST charges will apply if the trouble is in the facilities of the customer. At the customer's request, the Telephone Company will provide a technician at the customer designated location or at the end user premises (manual testing). The labor charges as set forth in 6.2(G) preceding will apply to Nonscheduled Testing at the appropriate Basic, Overtime, or Premium rate.

# (3) Obligation of the Customer

When the customer the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.6 Additional Testing (Cont'd)

## (C) Rates and Charges

# (1) Automatic Scheduled Testing

Basic Offering to First Point of Switching Per Transmission Path, Per Month

<u>Jurisdiction</u>	<u>Rate</u>
California	\$.45
Florida	.45
Texas	.45

# (2) Additional Cooperative Scheduled Testing

Basic Offering to First Point of Switching Per Transmission Path, Per Month

<u>Jurisdiction</u>	Rate
(USOC UBSXT) California Florida Texas	\$1.82 1.16 1.51
(USOC UBSXD) California Florida Texas	\$.77 .49 .64

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

- 6.6 <u>Additional Testing</u> (Cont'd)
  - (C) Rates and Charges (Cont'd)
    - (3) Additional Manual Scheduled Testing

Basic Offering to First Point of Switching Per Transmission Path, Per Month

<u>Jurisdiction</u>	Rate
(USOC UBMXT) California Florida Texas	\$3.64 2.32 3.02
(USOC UBMXD) California Florida Texas	\$1.55 .99 1.29

# 6. MISCELLANEOUS SERVICES (Cont'd)

- 6.7 End User/Agent Lists
  - (A) Reserved for Future Use
  - (B) Reserved for Future Use
  - (C) Snapshot List

The Snapshot List is a summary of selected end user and agent information for specific IC which resides in the Telephone Company customer data base. The snapshot List will be provided by electronic transmission at rates provided in 6.7.1(B). Foreign listings, PBX stations, CU centrex stations and numbers not in service will not be provided.

The Snapshot List will be provided to the IC no later than 30 days after receipt of the order. The nonrecurring charge for the Snapshot List applies per state per order.

The purpose, liability and objectives associated with the provision of the Snapshot List is as follows:

- (1) The IC agrees to use the Snapshot List for the purpose of either contacting potential customers/agents, or existing customers/agents or for the purpose of updating IC customer/agent account information. The IC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.
- (2) The IC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.
- (3) The Telephone Company and the IC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users and agents as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC is the same as, a part of, or associated with the Telephone Company.
- (4) This service may be terminated by either the Telephone Company or the IC upon thirty (30) days' written notice or as specified in 2.1.8. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company.

- 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)
  - 6.7 End User/Agent Lists (Cont'd)
    - 6.7.1 Rates and Charges
      - (A) Reserved for Future Use
      - (B) Snapshot List

Jurisdiction	Nonrecurring Charge Per State Per Order	Snapshot List Per Listing*
California	\$75.00	\$.05
Florida	75.00	.05
Texas	75.00	.05

<sup>\*</sup> For the purpose of the Snapshot list, a listing is defined as an end user or agent record eligible for a Predesignated Interexchange Carrier Selection.

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.8 Billing Name and Address Services (BNAS)

The Telephone Company will, upon request, provide Billing Name and Address Services (BNAS) to a Telecommunications Service Provider (customer), or its authorized billing and collection agent. Telecommunications Service Providers include interexchange carriers, operator service providers, enhanced service providers, and any other provider of interstate telecommunications services. There are two BNAS offerings available pursuant to this tariff: Per Call/Periodic BNA and Data Gathering Service (DGS).

### (A) Per Call/Periodic BNA and Data Gathering Service

Per Call/Periodic BNA is the billing name and address information and Data Gathering is the billing telephone number, name, address and associated working telephone number information for customer provided ten digit end user telephone numbers required by the Telecommunications Service Provider customer to bill for calls placed within a specific time period. Per Call/Periodic BNA and DGS are offered subject to the conditions set forth in the following:

- (1) A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Telephone Company. Charges for each Per Call/Periodic BNA searched for and found or searched for and not found will be billed at rates in 6.8.1(A). Charges for each record accessed for DGS are set forth under 6.8.1(B). Per Call/Periodic BNA and DGS will be provided via electronic transmission or paper format, at the option of the customer, at rates in 6.8.1. The processing fee will be applied on a per state basis, once per calendar year for BNAS processing done within that calendar year.
- (2) The customer must order Per Call/Periodic BNA or DGS and provide test data tape at least 30 days prior to delivery of the first customer order.
- (3) The frequency for receipt of the customer provided orders for Per Call/Periodic BNA or DGS will be no more than twice monthly and at intervals mutually agreed upon between the Telephone Company and the customer. The customer provided end user telephone numbers will be programmed by the Telephone Company with the proper end user's billing name and address contained in the Telephone Company's file at that time.

- 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)
  - 6.8 <u>Billing Name and Address Services (BNAS)</u> (Cont'd)
    - (A) Per Call/Periodic BNA and Data Gathering Service (Cont'd)
      - (4) Per Call/Periodic BNA and DGS information for nonlisted/nonpublished end user telephone numbers will be provided unless the nonlisted/nonpublished end user provides notice of nonconsent to the Telephone Company of nonconsent to the release of the BNA/DGS data. Within 30 days of receipt of such notice, the Telephone Company will discontinue disclosure of the nonlisted/nonpublished BNA/DGS data.
      - (5) For other than electronic transmission, the output records will be sent to the customer via first class U. S. Mail. The output records will normally be made available for mailing ten workdays after receipt of the customer order or at an interval mutually agreed upon. Availability may be delayed in case of input errors in the customer provided order.
      - (6) The customer may request data be transmitted. Data transmission charges will be determined on an ICB. Data transmission hardware and software specifications will be mutually agreed upon by the Telephone Company and the customer.
      - (7) Per Call/Periodic BNA and DGS detail will not be retained by the Telephone Company longer than 45 days. If the customer requests that the output be made available on a second occasion, such request must occur within 30 days from the date the first was made.
      - (8) Any customer, provided Per Call/Periodic BNA or DGS pursuant to this tariff, agrees to abide by all applicable rules, decisions, orders, statutes and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information contained therein only for the purpose of billing for services provided to their end users.
      - (9) In no case shall any customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA/DGS information to its authorized billing and collection agent or to governmental law enforcement agencies.
      - (10)Conditions regarding refusal or discontinuance of this service are set forth in 2.1.8.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.8 <u>Billing Name and Address Services (BNAS)</u> (Cont'd)

## 6.8.1 Rates and Charges

## (A) Per Call/Periodic BNA

		Processing Fee
		Paper Report or
Billing Name	Billing Name	Electronic
and Address	and Address	Transmission
Found/Each	Not Found/Each	for Each State
\$.14	\$.14	\$58.82
.14	.14	53.76
.14	.14	49.21
	and Address Found/Each \$.14 .14	Billing Name and Address and Address Found/Each Not Found/Each  \$.14 \$.14 \$.14

### (B) Data Gathering Service

		Processing Fee**
		Paper Report or
		Electronic
	Per Record	Transmission
<u>Jurisdiction</u>	<u>Accessed</u>	for Each State
California	\$.17	\$75.00
Florida	.18	75.00
Texas	.18	75.00

<sup>\*</sup> Applies once per calendar year for BNA processing done within that calendar year.

<sup>\*\*</sup> Applies once per calendar year for DGS processing done within that calendar year.

## 6. MISCELLANEOUS SERVICES (Cont'd)

## 6.9 Denial/Restoral Service

The Telephone Company will, upon request, provide Denial/Restoral service to ICs for those end users that have designated the IC as their primary interexchange carrier. Conditions regarding refusal or discontinuance of Denial/Restoral service are set forth in 2.1.8.

- (A) Denial/Restoral service provides for Telephone Company notification to an IC that an end user's local exchange service has been temporarily suspended due to nonpayment of the end user's local exchange service. Subsequently, the Telephone Company will provide notification to the IC if the end user's service has been restored from temporary suspension.
- (B) Notification shall be provided via the Customer Acco9unt Record Exchange electronic interface.
- (C) The IC agrees to abide by all applicable rules, decisions, orders, statues and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information provided by Denial/Restoral service only for the purposes of billing services provided to their end users.
- (D) A charge in (E) will apply to the IC for each notification per end user local telephone exchange service number provided to the IC.
- (E) Denial/Restoral Service
  - per telephone number provided

\$.10

## 6. MISCELLANEOUS SERVICES (Cont'd)

## 6.10 <u>International Blocking Service</u>

The Telephone Company, upon request, will provide end office blocking of only end user direct dialed 001+ and 101XXXX+011+ calls from an end user's location. This optional service is offered on a per line basis where facilities permit and is available for use with local exchange service offered in the Telephone Company's general or local exchange tariff.

Nonrecurring <u>Charge</u>

International Blocking Service, Per line or trunk (all jurisdictions)

\$19.95

### 6.11 Service Access Code 900 Blocking

Service Access Code 90 Blocking provides for the blocking of all calls originated to the 900 service access code. The service is provided upon request where facilities permit and is provided free of charge to customers for the first blocking request. For 900 blocking requests after the first request a nonrecurring charge is applicable per telephone number blocked. Customer requests to remove 900 blocking, i.e., to unblock the service must be in writing. There is no charge for unblocking.

Nonrecurring Charge

Service Access Code 900 Blocking (per number blocked after the first request)

\$5.00

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

## 6.12 Selective Class of Call Screening (SCOCS)

(A) Selective Class of Call Screening is an optional service available, where facilities permit, in Telephone Company electronic end offices. This service restricts outgoing 1+, 0+ and 0- calls placed over the Telephone Company's network, to only those calls which are charged to a number other than the originating number, i.e., collect, third number billed or Calling Card. Selective Class of Call Screening is available for use with line side General Exchange Tariff services that are provided for the provision of telecommunication services to transient members of the public at the rates shown in 6.13(B).

The customer will specify, at the time of the order, the restriction or restrictions desired. The customer may specify any combination of the following to restrict the billing of outgoing toll calls to:

- A Credit Card
- A Third Number
- Collect to the Called Number

### Option 1

An outgoing 1+ call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect), a third number or a Calling Card account.

### Option 2

An outgoing 0+ or 0- call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect), a third number or a Calling Card account.

Mainthly Data

## (B) Rates and Charges

<u>Jurisdiction</u>	Per Screening Option
California	\$.31
Florida	.31
Texas	.31

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

## 6.13 Answer Supervision

(A) Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. Customer-Owned Pay Telephone (COPT) Answer Supervision will be provided for use with Public Telephone Access Service as specified in the Company's local/general exchange tariff to assist in determining when billing for a specific call should commence.

## (B) Rates and Charges

	Monthly Recurring Rate
<u>Jurisdiction</u>	<u>Per Line</u>
California	\$7.60
Florida	9.28
Texas	8.47

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

## 6.14 Integrated Services Digital Network (ISDN) Line Port

(A) End users subscribing to Integrated Services Digital Network-Basic Rate Interface (ISDN BRI) and Integrated Services Digital Network-Primary Rate Interface (ISDN PRI) will be assessed an ISDN Line Port Charge.

When end user ISDN BRI or ISDN PRI is provided by a local service provider that resells local service (reseller), the reseller will be assessed the ISDN Line Port charge.

## (B) Rates and Charges

<u>Jurisdiction</u>	Monthly Rates Per ISDN BRI Arrangement	Monthly Rate, Per ISDN PRI Arrangement
California	\$1.00	\$10.00
Florida	1.25	10.00
Texas	2.03	10.00

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

## 6.15 <u>Service Provider Number Portability</u>

### (A) Reserved for Future Use

### (B) Service Provider Number Portability (SPNP) General Description

SPNP allows, where facilities permit: (1) a local exchange telephone service customer to maintain the same Directory Number (DN) when changing from one telecommunications service provider to another while remaining at the same location; and (2) callers to complete calls to numbers that have been ported.

## (C) SPNP Query Service Description

SPNP is an advanced intelligent network capability which utilizes the common channel signaling network to query a database to secure network routing instructions before completion of a call. This database contains the Location Routing Number (LRN) that identifies the switch of the Local Service Provider (LSP) that serves a customer with a ported DN. The LRN is used to direct the call to the correct network switching element for completion to the end user customer. Where more than one network is involved in completing the call, the network prior to the termination (i.e., the N-1 Network) is normally responsible for querying a SPNP database to secure the LRN which is then used in routing the call.

Where the N-1 carrier does not perform a database query, and forwards a call to a switch in the Telephone Company's network for a NXX designated as a number portable code in the National Exchange Carrier Association Inc. F.C.C. No. 4, the Telephone Company will perform a query for the N-1 carrier and bill that N-1 carrier a SPNP Query charge, as shown in Section 6.15(D) following.

When the Telephone Company is the first point of switching for terminating traffic to another local exchange carrier (e.g., a Telephone Company tandem switch), the Telephone Company will perform the query on behalf of the N-1 carrier and bill the N-1 carrier a SPNP Query charge, as shown in Section 6.15(D) following.

The SPNP Query is available through the telephone company's network at a tandem or end office.

When a Telephone Company tandem switch performs the query on behalf of the N-1 carrier, an SPNP Query-Tandem charge is applied whenever the call is to an NXX from which a DN has been ported.

When a Telephone Company end office switch performs the query on behalf of the N-1 carrier, an SPNP Query-End Office charge will apply when the called DN has ported out of the Telephone Company switch.

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

## 6.15 <u>Service Provider Number Portability</u> (Cont'd)

### (D) Rate Regulations

The rates and charges associated with SPNP which are "query" based will be billed monthly, based on recorded usage. For billing purposes, each month is considered to have thirty (30) days.

The SPNP Query rate element provides for the identification of the LRN information associated with the directory number including transport of the query to and from the database. This charge is assessed at either a Tandem or End Office rate depending on where the query was launched.

- (1) SPNP Query Tandem Query Charges are assessed to each non-queried call delivered at the Telephone Company Tandem to numbers in NXXs from which a DN has ported. This charge is also assessed when the N-1 carrier delivers calls to other LECs through a Telephone Company Tandem.
- (2) SPNP Query End Office Query Charges are assessed to each non-queried call to a directory number that has been ported out of a Telephone Company end office switch, and the end office switch performs the query.

## (E) Rates and Charges

Rate Per Query

SPNP Query:

(1) Tandem Query Charge \$.000926

(2) End Office Query Charge .000926

## 6. MISCELLANEOUS SERVICES (Cont'd)

## 6.16 Payphone-Specific Coding Digits

The Telephone Company will equip local exchange telephone lines ordered by Payphone Service Providers (PSPs) from the Telephone Company's general and/or local exchange tariff with the capability to transmit three (3) payphone specific coding digits. The digits which will be transmitted to the Interexchange Carrier are: 27 for pay telephones requiring central office supervision, 29 for prison/inmate pay telephones, and 70 for pay telephones not requiring central office supervision. These digits will be transmitted via Flexible Automatic Number Identification (Flex ANI) to Interexchange Carriers who have trunks equipped with the Flex ANI optional feature as described in Section 4. The Interexchange Carriers will use this information to compensate the PSPs for subscriber 800 series calls, dial-around access code calls (e.g., 101XXXX) and any other calls placed from pay telephones and deemed compensable by the FCC.

The Telephone Company will apply a monthly Payphone-Specific Coding Digits Service charge to each pay telephone service line. This charge recovers the initial costs of deploying the Flex ANI capability and will be assessed for a thirty-six month period beginning in September 1, 1999.

Monthly <u>Rate</u>

Payphone-Specific Coding Digits Service Charge \$2.23

### 6.17 DS1 Span Power

When DS1 Service, provided over metallic facilities, is connected to customerprovided optical high voltage protection equipment, the Telephone Company will provide upon request, DS1 span power from the CO to the CPE electrical-to-optical converter, at the point of termination.

Telephone Company provided DS1 Span Power \$340.00 \$71.00

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

# 6.18 <u>Federal Universal Service Fund Surcharge</u>

The Federal Universal Service Fund (FUSF) Surcharge recovers the Telephone Company's contributions to the Universal Service Support Mechanisms. Customers may certify exemption from FUSF Surcharges at the ACNA level or at the BAN level. Certification at the ACNA level will exempt all BANs under that ACNA. Certification at the BAN level will exempt only the specified BANs. FUSF Surcharge exemption certification can be completed and submitted on the Telephone Company's web site at: <a href="http://wholesale.frontier.com/">http://wholesale.frontier.com/</a>

### (A) Application of FUSF Surcharge to End User FIA Common Line Charges

Customers assessed an End User FIA Common Line Charge specified in Section 13.11 following will be assessed an FUSF Surcharge as set forth following. The FUSF Surcharge will be determined by multiplying the FUSF Surcharge Factor by the End User FIA Common Line Charge plus the Access Recovery Charge (ARC), if any. FUSF Surcharges will be billed to the associated end user or reseller of the local exchange services, with the exception of those customers who participate in the Lifeline Assistance Program.

## (B) Application of FUSF Surcharge to Other Charges

Customers assessed Presubscribed Interexchange Carrier Charges, ISDN Line Port Charges, Charge for Changing Primary Interexchange Carrier, charges for interstate Special Access Service, and any interstate charges not listed above which give rise to the Telephone Company's obligation to contribute to the Universal Support Mechanisms will be assessed the FUSF Surcharge on such charges as set forth following. Customers who participate in the Lifeline Assistance Program are not exempt from this Surcharge on services other than the End User FIA Common Line Charge and the ARC. The FUSF Surcharge will be determined by multiplying the FUSF Surcharge Factor by the applicable charges.

### (C) FUSF Surcharge

Surcharge applied to interstate charges

38.1%

(I)

Issued: September 16, 2025 Effective: October 1, 2025

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

6.18 <u>Federal Universal Service Fund Surcharge</u> (Cont'd)

(D)

(D)

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

6.18 <u>Federal Universal Service Fund Surcharge</u> (Cont'd)

| | | | | | | | | | | | | | | |

(D)

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

## 6.19 <u>Incidental InterLATA Call Management Signaling Service</u>

### (A) General

Call Management Signaling Service ("Service" or "CMSS") provides a customer with terminating detail information and with the capability to provide instructions back to the Telephone Company regarding the forwarding or other disposition of calls terminating or attempting to terminate at the customer's end user's telephone number. The Telephone Company will deliver this service over a secure IP (Internet Protocol) network connection using standard XML-based formatted data.

In every instance that a call attempts to terminate at a Telephone Company end office to a customer's end user's telephone line provisioned with the Service, the Telephone Company will provide the customer with signaling information describing the attempted call termination and terminating detail for the call (collectively "Terminating Detail"). All Terminating Detail will be provided to a Telephone Company interface server and then made available to customers through a secure IP network connection using an XML-based data format.

In every instance that a customer is provided with Terminating Detail for a call, the customer will be required to respond with a valid response ("Response") within 18 seconds, as further described in the Technical Memorandum documentation referenced in the front of this tariff under Reference to Technical Publications (Technical Memorandum for Incidental InterLATA Call Management Signaling Service associated with the Verizon FCC Short Term Notice of Network Change dated March 2007). Valid Responses include an instruction for The Telephone Company to forward the call to a different domestic telephone number, to block the call or to permit the call to terminate to the customer's end user's line.

In the event no Response is received within 18 seconds, the Telephone Company will proceed with terminating the call to the customer's end user's line. Responses to the Telephone Company from the customer are received through a secure IP network connection and in an XML-based data format.

### (B) Service Availability

Call Management Signaling Service will be provided where technical capability exists on the customer's end-user lines that originate from a Telephone Company end office, in the Service Areas listed below, equipped with Advanced Intelligent Network (AIN) capability. The AIN capability information can be found in the NECA Tariff FCC No. 4.

California Florida Texas

# 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

## 6.19 <u>Incidental InterLATA Call Management Signaling Service</u> (Cont'd)

### (C) Responsibilities of the Customer

The customer must notify its end users to provide the Telephone Company with authorization for each line, on a per-line basis, for which the customer is seeking to receive an end user customer's Terminating Detail information. Customer's end users must provide authorization by accessing a Telephone Company Internet web site. The Telephone Company will reject a customer's request for Call Management Signaling Service if authorization from customer's end-user has not been provided prior to receipt of an order. The customer must also provide notification of each of its end-user's lines for which it requests Terminating Detail.

In order to use the Call Management Signaling Service, the customer will be required to have computer server equipment to exchange data in XML format over a secure IP network connection, to obtain a secure IP network connection from the customer's location and to comply with the Telephone Company's security/network integrity and data exchange requirements. Detailed information about the XML-based data interchange, such as data fields and valid values can be found in the Technical Memorandum for Incidental InterLATA Call Management Signaling Service associated with the Verizon FCC Short Term Notice of Network Change referenced in the front of this tariff under Reference to Technical Publications. To use this Service, the Customer must procure either a secure IP network connection using the Internet or a secure dedicated IP network connection. Either option selected must support Secure Socket Laver (SSL) communication, using 128-bit encryption, and the customer's server must be equipped with a valid SSL certificate for authentication. Customers will be required to complete interoperability/network integrity testing, and to submit to a security review by the Telephone Company, prior to turn up. The Telephone Company may implement transaction management procedures when experiencing excessive volume traffic or other adverse conditions. Additional details about the Telephone Company's security/network integrity requirements can be found in the Technical Memorandum referenced in the front of this tariff under Reference to Technical Publications, Technical Memorandum for Incidental InterLATA Call Management Signaling Service associated with the Verizon FCC Short Term Notice of Network Change, March 2007.

## 6. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

6.19 <u>Incidental InterLATA Call Management Signaling Service</u> (Cont'd)

### (D) Rate Regulations

Charges for Call Management Signaling Service are applied on a per call signal basis which describes the Terminating Detail for calls terminating or attempting to terminate at the customer's end user's telephone number.

A customer must attain a minimum volume of at least one (1) million call signals per month on a combined basis from all of its end-user customers located in Verizon operating territories as set forth in this tariff and in Tariff FCC Nos. 1, 11 and 16. For any month that the minimum monthly usage is not attained, a customer will be billed for a minimum of one (1) million call signals. The minimum signal volume requirements will be waived during a ramp-up period beginning with the earliest subscription date from this tariff or FCC 1, 11, or 16, and ending at the close of the twelfth monthly billing period following the earliest subscription date.

### (E) Rates and Charges

Per Call Signal \$.014